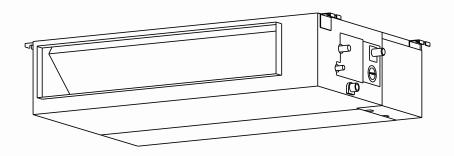


# Installation & User Manual Middle Static Pressure Duct Type Air Conditioner



#### Modelos:

BSBSM24CMO, BSBSM36CTO, BSBSM60CTO, BSBSM72CTO

#### Important note:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.



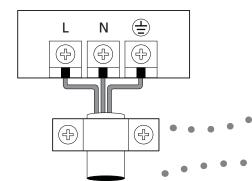
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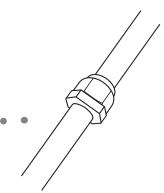
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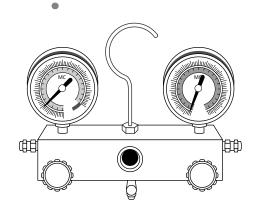
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Accessories

The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock and fire, or equipment failure.

	NAME	SHAPE	QUANTITY
	Soundproof / insulation sheath	0	2
<b>Tubing &amp; Fittings</b>	Seal sponge (some models)		1
	Orifice (some models)		1
Drainpipe Fittings	Drain joint (some models)		1
(for cooling & heating)	Seal ring (some models)		1
EMC Magnetic Ring (some models)	Magnetic ring (wrap the electric wires S1 & S2 ( P & Q & E ) around the magnetic ring twice)	S1&S2(P&Q&E)	1
	Magnetic ring (Hitch on the connective cable between the indoor unit and outdoor unit after installation.)		1
	Owner's manual		1
	Installation manual		1
	Transfer connector(Φ12.7-Φ15.9)/ ( Φ0.5in-Φ0.63in )(Packed with the indoor unit ) NOTE: Pipe size may differ from appliance to appliance. To meet different pipe size requirements, sometimes the pipe connections need a transfer connector installed on the outdoor unit .		1 (on some models)
Others	Transfer connector(Φ6.35-Φ9.52)/ (Φ0.25in-Φ0.375in)(Packed with the indoor unit) NOTE: Pipe size may differ from appliance to appliance. To meet different pipe size requirements, sometimes the pipe connections need a transfer connector installed on the outdoor unit.		1 (on some models)
	Transfer connector(Φ9.52-Φ12.7)/ ( Φ0.375in-Φ0.5in) (Packed with the indoor unit, used for multi-type models only ) NOTE: Pipe size may differ from appliance to appliance. To meet different pipe size requirements, sometimes the pipe connections need a transfer connector installed on the outdoor unit.		1 (on some models)
	Connecting wire for display (2m)		1(on some models)
	Cord protection rubber ring		1(on some models)
	Display panel *Just for testing purposes only		1(on some models- KJR-120G,KJR-120H)

#### **Optional accessories**

• There are two types of remote controls: wired and wireless.

Select a remote controller based on customer preferences and requirements and install in an appropriate place.

Refer to catalogues and technical literature for guidance on selecting a suitable remote controller.

Safety Precautions

#### **Read Safety Precautions Before Installation**

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



Failure to observe a warning may result in death. The product must be installed by installers or contractors who are licensed HVAC professionals and in compliance with all local, state and provincial laws.



Failure to observe a caution may result in injury or equipment damage.

### WARNING

- Carefully read the Safety Precautions before installation.
- In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.
- Only trained and certified technicians should install, repair and service this air conditioning unit.

Improper installation may result in electrical shock, short circuit, leaks, fire or other damage to the equipment and personal property.

- Strictly follow the installation instructions set forth in this manual.

  Improper installation may result in electrical shock, short circuit, leaks, fire or other damage to the equipment.
- Before you install the unit, consider strong winds, typhoons and earthquakes that might affect your unit and locate it accordingly. Failure to do so could cause the equipment to fail.
- After installation, ensure there are no refrigerant leaks and that the unit is operating properly. Refrigerant is both toxic and flammable and poses a serious health and safety risk.

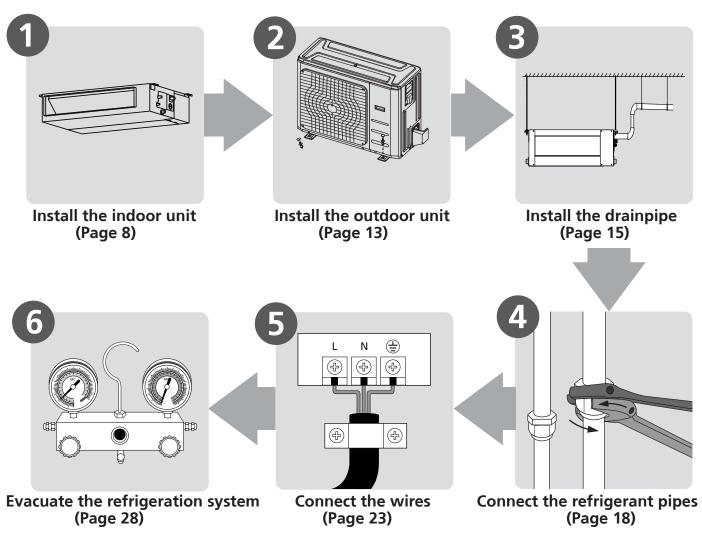
#### **Note about Fluorinated Gases**

- 1. This air-conditioning unit contains fluorinated gases. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.
- 2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
- 3. Product uninstallation and recycling must be performed by a certified technician.
- 4. If the system has a leak-detection system installed, it must be checked for leaks at least every 12 months.
- 5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

## **Installation Overview**

3

#### **INSTALLATION ORDER**



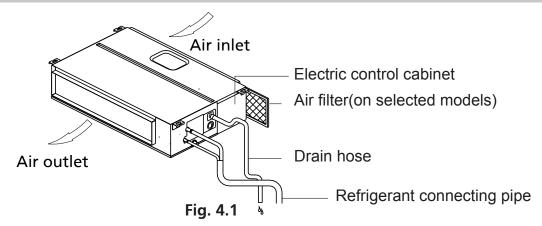


Perform a test run (Page 30)

#### **Indoor Unit Installation**



#### **Indoor Unit Parts**



#### **Safety Precautions**

## **WARNING**

- Securely install the indoor unit on a structure that can sustain its weight. If the structure is too weak, the unit may fall causing personal injury, unit and property damage, or even death
- <u>DO NOT</u> install the indoor unit in a bathroom or laundry room as excessive moisture can short the unit and corrode the wiring.

### CAUTION

- Install the indoor and outdoor units, cables and wires at least 1m (3.2') from televisions or radios to prevent static or image distortion. Depending on the appliances, a 1m (3.2') distance may not be sufficient.
- If the indoor unit is installed on a metal part of the building, it must be grounded.

#### **Indoor Unit Installation Instructions**

#### **Step 1: Select installation location**

The indoor unit should be installed in a location that meets the following requirements:

- Enough room for installation and maintenance.
- ☑ Enough room for the connecting pipe and drainpipe.
- ☐ The ceiling is horizontal and its structure can sustain the weight of the indoor unit.
- ☐ The air inlet and outlet are not impeded.
- ☑ The airflow can fill the entire room.
- ☑ There is no direct radiation from heaters.
- ☑ It is embeded installation.
- ☑ Models with a cooling capacity of 9000Btu to 18000Btu only apply to one room.

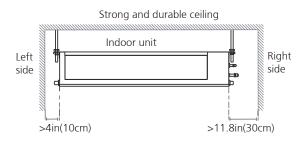
## CAUTION

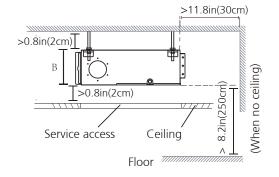
**DO NOT** install the unit in the following locations:

- Where oil drilling or fracking is taking place.
- O Coastal areas with high salt content in the air
- Near geothermal activity and corrosive gas
- Buildings that may experience power fluctuations
- Enclosed spaces
- Areas with strong electromagnetic waves
- Areas that store flammable materials or gas
- Rooms with high humidity, such as bathrooms or laundry rooms



#### Installation place





#### Maintenance space

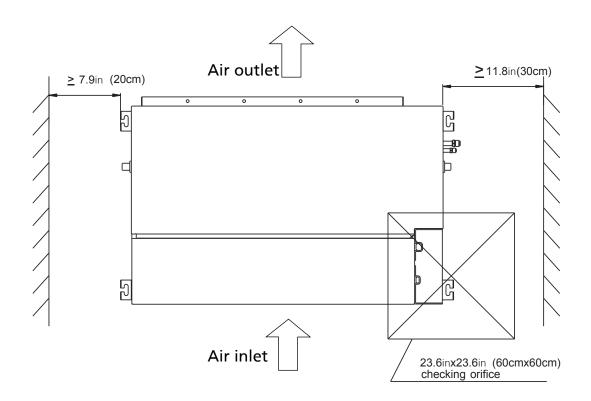
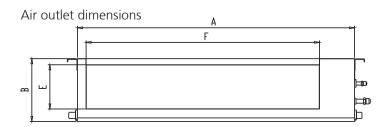
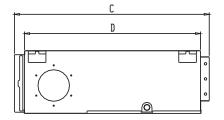


Fig. 4.2

#### Step 2: Hang indoor unit.

1. Please refer to the following diagrams to locate the four positioning screw bolt holes on the ceiling. Be sure to mark the paces where you will drill ceiling hook holes.





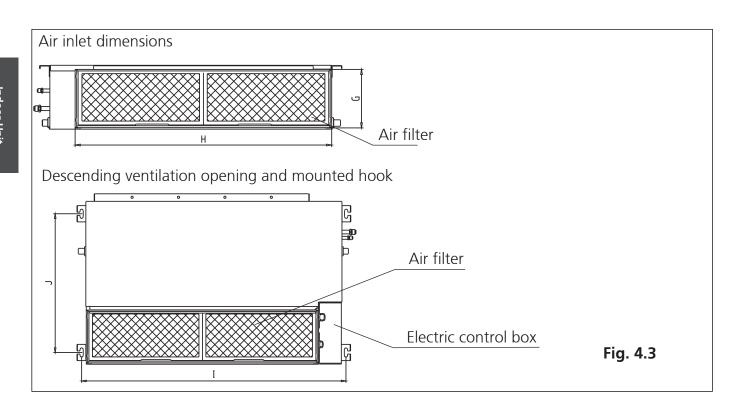
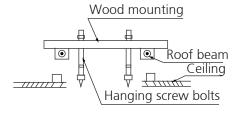


Table.4-1 (unit: mm/inch)

MODEL		Outline d	limension		air outlet	opening size	air return	opening size	Size of mo	unted lug
(Btu/h)	Α	В	С	D	E	F	G	Н	I	J
9K/12K	700/27.6	200/7.9	506/19.9	450/17.7	152/6	537/21.1	186/7.3	599/23.6	741/29.2	360/14.2
18K	880/34.6	210/8.3	674/26.5	600/23.6	136/5.4	706/27.8	190/7.5	782/30.8	920/36.2	508/20
24K	1100/43.3	249/9.8	774/30.5	700/27.6	175/6.9	926/36.5	228/8.9	1001/39.4	1140/44.9	598/23.5
30K~36K	1360/53.5	249/9.8	774/30.5	700/27.6	175/6.9	1186/46.7	228/8.9	1261/49.6	1400/55.1	598/23.5
36K~72K	1200/47.2	300/11.8	874/34.4	800/31.5	227/8.9	1044/41.1	280/11	1101/43.3	1240/48.8	697/27.4

#### Wood

Place the wood mounting across the roof beam, then install the hanging screw bolts. (See Fig. 4.4)



#### **Original concrete bricks**

Use an embedding screw bolt, crock, and stick harness.(See Fig.4.6)



Fig. 4.6

Fig. 4.4

#### **New concrete bricks**

Inlay or embed the screw bolts. (See Fig. 4.5)



Fig. 4.5

#### **Steel Roof beam structure**

Install and use the supporting steel angle. (See Fig.4.7)

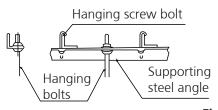


Fig. 4.7

## BGH

## CAUTION

The unit body must be completely aligned with the hole. Ensure that the unit and the hole are the same size before moving on.

- 2. Install and fit pipes and wires after you have finished installing the main body. When choosing where to start, determine the direction of the pipes to be drawn out. Especially in cases where there is a ceiling involved, align the refrigerant pipes, drain pipes, and indoor and outdoor lines with their connection points before mounting the unit.
- 3. Install hanging screw bolts.
  - Cut off the roof beam.
  - Strengthen the point at which the cut was made. Consolidate the roof beam.
- 4. After you select an installation location, align the refrigerant pipes, drain pipes, as well as indoor and outdoor wires with their connection points before mounting the unit.
- 5. Drill 4 holes 10cm (4") deep at the ceiling hook positions in the internal ceiling. Be sure to hold the drill at a 90° angle to the ceiling.
- 6. Secure the bolt using the washers and nuts provided.
- 7. Install the four suspension bolts.
- 8. Mount the indoor unit with at least two people to lift and secure it. Insert suspension bolts into the unit's hanging holes. Fasten them using the washers and nuts provided. (See Fig. 4.8).

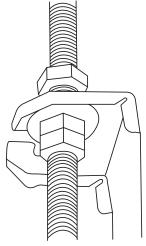
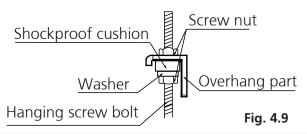


Fig. 4.8

9. Mount the indoor unit onto the hanging screw bolts with a block. Position the indoor unit flat using a level indicator to prevent leaks. (See Fig. 4.9).



**NOTE:** Confirm the minimum drain tilt is 1/100 or more.

#### Step 3: Duct and accessories installation

- 1. Install the filter (optional) according to the size of the air inlet.
- 2. Install the canvas tie-in between the body and the duct.
- 3. The air inlet and air outlet duct should be far enough apart enough to a avoid air passage short-circuit.
- 4. Connect the duct according to the following diagram:

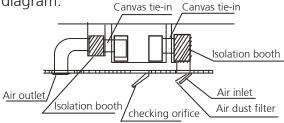


Fig. 4.10

5. Refer to the following static pressure guidelines when installing the indoor unit.

Table.4-2

MODEL (Btu/h)	Static Pressure (Pa/in.wg)
9K	0~50/0~0.2
12K	0~50/0~0.2
18K	0~100/0~0.4
24K	0~160/0~0.64
30K~36K	0~160/0~0.64
60K~72K	0~160/0~0.64

Change the fan motor static pressure according to external duct static pressure.

**NOTE:** 1. Do not place the connecting duct weight on the indoor unit.

- 2. When connecting the duct, use an nonflammable canvas tie-in to prevent vibrating.
- 3. Insulation foam must be wrapped outside the duct to avoid condensate. An internal duct underlayer can be added to reduce noise, if the end-user requires.

## Step 4: Adjust the air inlet direction (from rear side to under-side).

1. Take off the ventilation panel and flange.

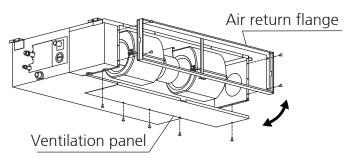


Fig. 4.11

2. Change the mounting positions of the ventilation panel and air return flange.

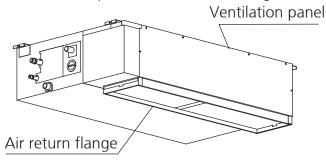


Fig. 4.12

3. When installing the filter mesh, fit it into the flange as illustrated in the following figure.

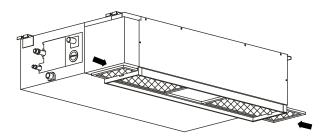


Fig. 4.13

**NOTE:** All the figures in this manual are for demonstration purposes only. The air conditioner you have purchased may be slightly different in design, though similar in shape.

#### Step 5: Fresh air duct installation

Dimension:

Duct joint for fresh air

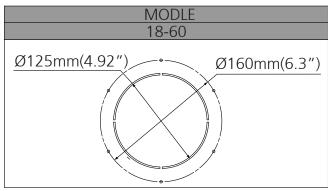


Fig. 4.14

#### Step 6: Motor and drain pump maintenance

(the rear ventilated panel is used as an example)

#### Motor maintain:

- 1. Take off the ventilated panel.
- 2. Take off the blower housing.
- 3. Take off the motor.

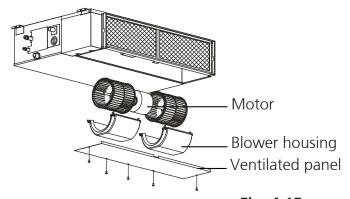


Fig. 4.15

#### Pump maintainance:

- 1. Remove four screws from the drain pump.
- 2. Unplug the pump power supply and water level switch cable.
- 3. Detach the pump.

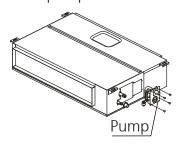


Fig. 4.16

#### **Outdoor Unit Installation**

5

#### **Outdoor Unit Installation Instructions**

#### **Step 1: Select installation location.**

The outdoor unit should be installed in the location that meets the following requirements:

- ☑ Place the outdoor unit as close to the indoor unit as possible.
- ☑ Ensure that there is enough room for installation and maintenance.
- ☐ The air inlet and outlet must not be obstructed or exposed to strong wind.
- ☑ Ensure the location of the unit will not be subject to snowdrifts, accumulation of leaves or other seasonal debris. If possible, provide an awning for the unit. Ensure the awning does not obstruct airflow.
- ☑ The installation area must be dry and well ventilated.
- ☑ There must be enough room to install the connecting pipes and cables and to access them for maintenance.

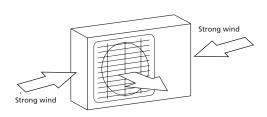


Fig. 5.1

#### Step 2: Install outdoor unit.

Fix the outdoor unit with anchor bolts (M10)

>60cm / 23.6"

Fix with bolts

Fig. 5.3

- ☐ The area must be free of combustible gases and chemicals.
- ☐ The pipe length between the outdoor and indoor unit may not exceed the maximum allowable pipe length.
- ☑ If possible, **DO NOT** install the unit where it is exposed to direct sunlight.
- ☑ If possible, make sure the unit is located far away from your neighbors' property so that the noise from the unit will not disturb them.
- ☑ If the location is exposed to strong winds (for example: near a seaside), the unit must be placed against the wall to shelter it from the wind. If necessary, use an awning. (See Fig. 5.1 & 5.2)
- ☐ Install the indoor and outdoor units, cables and wires at least 1 meter from televisions or radios to prevent static or image distortion. Depending on the radio waves, a 1 meter distance may not be enough to eliminate all interference.

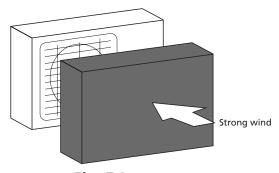


Fig. 5.2

## **Q** CAUTION

- Be sure to remove any obstacles that may block air circulation.
- Make sure you refer to Length Specifications to ensure there is enough room for installation and maintenance.

### **Split Type Outdoor Unit**

(Refer to Fig 5.4, 5.5, 5.6, 5.10 and Table 5.1)

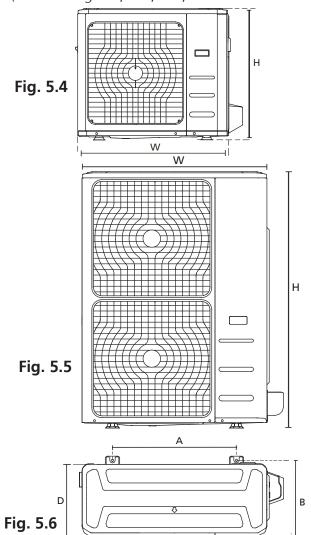


Table 5.1: Length Specifications of Split Type Outdoor Unit (unit: mm/inch)

Outdoor Unit Dimensions	Mounting	Dimensions
WxHxD	Distance A	Distance B
770x555x300 (30.3x21.85x11.81)	487 (19.2)	298 (11.73)
810x558x310 (31.9x22x12.2)	549 (21.6)	325 (12.8)
845x700x320 (33.27x27.5x12.6)	560 (22)	335 (13.2)
900x860x315 (35.4x33.85x12.4)	590 (23.2)	333 (13.1)
945x810x395 (37.2x31.9x15.55)	640 (25.2)	405 (15.95)
990x965x345 (38.98x38x13.58)	624 (24.58)	366 (14.4)
938x1369x392 (36.93x53.9x15.43)	634 (24.96)	404 (15.9)
900x1170x350 (35.4x46x13.8)	590 (23.2)	378 (14.88)
800x554x333 (31.5x21.8x13.1)	514 (20.24)	340 (13.39)
845x702x363 (33.27x27.6x14.3)	540 (21.26)	350 (13.8)
946x810x420 (37.24x31.9x16.53)	673 (26.5)	403 (15.87)
946x810x410 (37.24x31.9x16.14)	673 (26.5)	403 (15.87)
952x1333x410 (37.5x52.5x16.14)	634 (24.96)	404 (15.9)
952x1333x415 (37.5x52.5x16.34)	634 (24.96)	404 (15.9)

## BGH

**NOTE:** The minimum distance between the outdoor unit and walls described in the installation guide does not apply to airtight rooms. Be sure to keep the unit unobstructed in at least two of the three directions (M, N, P) (See Fig. 5.10)

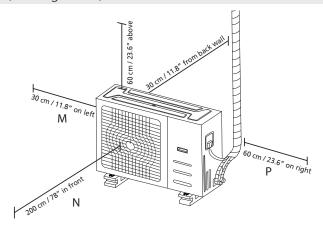
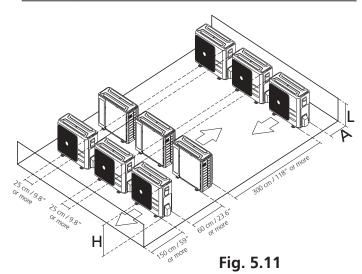


Fig. 5.10

#### Rows of series installation

Table 5.3 The relations between H, A and L are as follows.

	L	А		
L≤H	L ≤ 1/2H	25 cm / 9.8" or more		
LSII	1/2H < L ≤ H	30 cm / 11.8" or more		
L > H	Can not be installed			



#### **Drain Joint Installation**

If the drain joint comes with a rubber seal (see Fig. 5.12 - A ), do the following:

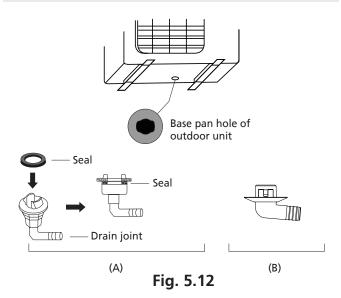
1. Fit the rubber seal on the end of the drain joint that will connect to the outdoor unit.

- 2. Insert the drain joint into the hole in the base pan of the unit.
- 3. Rotate the drain joint 90° until it clicks in place facing the front of the unit.
- 4. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

If the drain joint doesn't come with a rubber seal (see Fig. 5.12 - B ), do the following:

- 1. Insert the drain joint into the hole in the base pan of the unit. The drain joint will click in place.
- 2. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

**NOTE:** Make sure the water drains to a safe location where it will not cause water damage or a slipping hazard.



#### **Notes On Drilling Hole In Wall**

You must drill a hole in the wall for the refrigerant piping, and the signal cable that will connect the indoor and outdoor units.

- 1. Determine the location of the wall hole based on the location of the outdoor unit.
- 2. Using a 65-mm (2.5") core drill, drill a hole in the wall.

**NOTE:** When drilling the wall hole, make sure to avoid wires, plumbing, and other sensitive components.

3. Place the protective wall cuff in the hole.

This protects the edges of the hole and will help seal it when you finish the installation process.

## **Drainpipe Installation**

6

The drainpipe is used to drain water away from the unit. Improper installation may cause unit and property damage.

## **CAUTION**

- Insulate all piping to prevent condensation, which could lead to water damage.
- If the drainpipe is bent or installed incorrectly, water may leak and cause a water-level switch malfunction.
- In HEAT mode, the outdoor unit will discharge water. Ensure that the drain hose is placed in an appropriate area to avoid water damage and slippage.
- <u>DO NOT</u> pull the drainpipe forcefully. This could disconnect it.

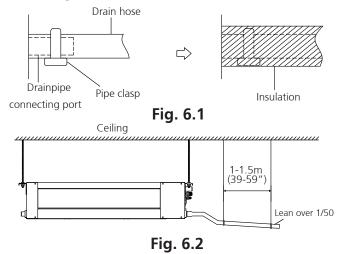
#### **NOTE ON PURCHASING PIPES**

Installation requires a polyethylene tube (exterior diameter = 3.7-3.9cm, interior diameter = 3.2cm), which can be obtained at your local hardware store or dealer.

#### **Indoor Drainpipe Installation**

Install the drainpipe as illustrated in Figure 6.2.

- 1. Cover the drainpipe with heat insulation to prevent condensation and leakage.
- 2. Attach the mouth of the drain hose to the unit's outlet pipe. Sheath the mouth of the hose and clip it firmly with a pipe clasp. (See Fig 6.1)



#### NOTE ON DRAINPIPE INSTALLATION

- When using an extended drainpipe, tighten the indoor connection with an additional protection tube. This prevents it from pulling loose.
- The drainpipe should slope downward at a gradient of at least 1/100 to prevent water from flowing back into the air conditioner.
- To prevent the pipe from sagging, space hanging wires every 1-1.5m (39-59").
- If the outlet of the drainpipe is higher than the body's pump joint, provide a lift pipe for the exhaust outlet of the indoor unit. The lift pipe must be installed no higher than 55cm (21.7") from the ceiling board. the distance between the unit and the lift pipe must be less than 20cm (7.9"). Incorrect installation could cause water to flow back into the unit and flood.
- To prevent air bubbles, keep the drain hose level or slightly tiled up (<75mm / 3").

#### Drainpipe installation for units with a pump

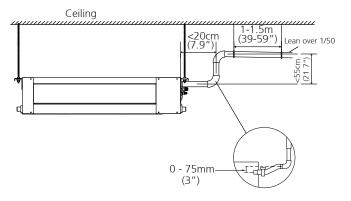


Fig. 6.3

**NOTE:** When connecting multiple drainpipes, install the pipes as illustrated in Fig 6.4.

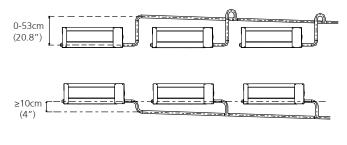


Fig. 6.4

**BGH** 

3. Using a 65-mm (2.5") core drill, drill a hole in the wall. Make sure that the hole is drilled at a slight downward angle, so that the outdoor end of the hole is lower than the indoor end by about 12mm (0.5"). This will ensure proper water drainage (See Fig. 6.5). Place the protective wall cuff in the hole. This protects the edges of the hole and will help seal it once you finish installation.

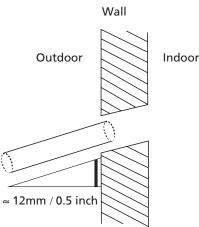


Fig. 6.5

**NOTE:** When drilling the hole, make sure to avoid wires, plumbing, and other sensitive components.

4. Pass the drain hose through the wall hole. Make sure the water drains to a safe location where it will not cause water damage or a slipping hazard.

**NOTE:** The drainpipe outlet should be at least 5cm (1.9") above the ground. If it touches the ground, the unit may become blocked and malfunction. If you discharge the water directly into a sewer, make sure that the drain has a U or S pipe to catch odors that might otherwise come back into the house.

#### **Drainage test**

Check that the drainpipe is unhindered. This test should be performed on newly built houses before the ceiling is paved.

#### Units without a pump.

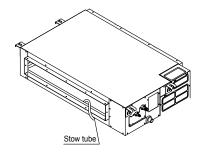


Fig.6.6

Fill the water pan with 2 liters of water. Check that the drainpipe is unhindered.

#### Units with a pump.

1. Remove the test cover.
Fill the water pan with 2 liters of water.

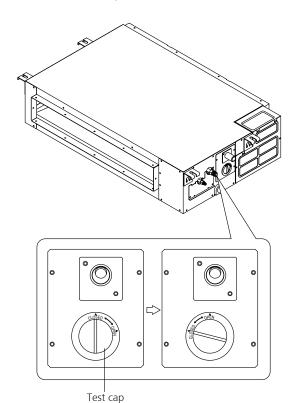


Fig.6.7

Fig.6.8

- 2. Turn on the unit in COOLING mode. You will hear the drain pump. Check whether the water is discharged properly (a 1-minute lag is possible, depending on the length of the drain pipe), Check whether water leaks from the joints.
- 3. Turn off the air conditioner and put the cap back on.

## **Refrigerant Piping Connection**

7

#### **Safety Precautions**

## **WARNING**

- All field piping must be completed by a licensed technician and must comply with the local and national regulations.
- When the air conditioner is installed in a small room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. If the refrigerant leaks and its concentration exceeds its proper limit, hazards due to lack of oxygen may result.
- When installing the refrigeration system, ensure that air, dust, moisture or foreign substances do not enter the refrigerant circuit. Contamination in the system may cause poor operating capacity, high pressure in the refrigeration cycle, explosion or injury.
- Ventilate the area immediately if there is refrigerant leakage during the installation. Leaked refrigerant gas is both toxic and flammable. Ensure there is no refrigerant leakage after completing the installation work.

#### **Notes On Pipe Length and Elevation**

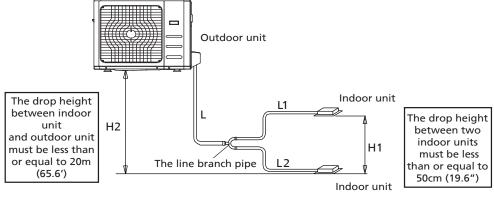
Ensure that the length of the refrigerant pipe, the number of bends, and the drop height between the indoor and outdoor units meets the requirements shown in Table 7.1:

Table 7.1: The Maximum Length And Drop Height Based on Models. (Unit: m/ft.)

Type of model	Capacity (Btu/h)	Length of piping	Maximum drop height
Other Split Type	12K	15/49	8/26
	18K-24K	25/82	15/49
	30K-36K	30/98.4	20/65.6
	60K-72K	50/164	30/98.4

#### **Refrigerant Piping with Twin Indoor Units**

When installing multiple indoor units with a single outdoor unit, ensure that the length of the refrigerant pipe and the drop height between the indoor and outdoor units meet the requirements illustrated in the following diagram:





## CAUTION

Oil traps

If the indoor unit is installed higher than the outdoor unit:

-If oil flows back into the outdoor unit's compressor, this might cause liquid compression or deterioration of oil return. Oil traps in the rising gas piping can prevent this

An oil trap should be installed every 10m (32.8ft) of vertical suction line riser. (See Fig. 7.2)

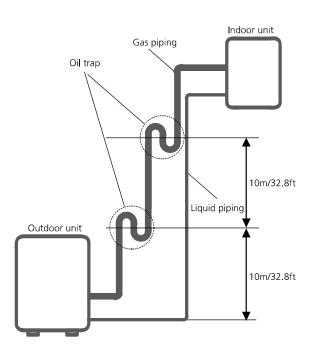


Fig. 7.2

The indoor unit is installed higher than the outdoor unit

## CAUTION

If the outdoor unit is installed higher than the indoor unit:

-It is recommended that vertical suction risers not be upsized. Proper oil return to the compressor should be maintained with suction gas velocity. If velocities drop below7.62m/s (1500fpm (feet per minute)), oil return will be decreased. An oil trap should be installed every 6m(20ft) of vertical suction line riser. (See Fig. 7.3)

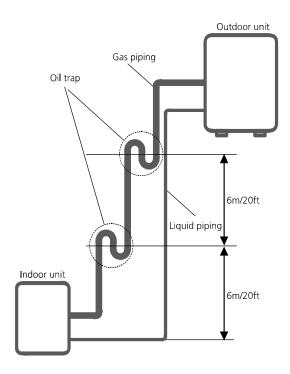


Fig. 7.3

The outdoor unit is installed higher than the indoor unit

**Table 7.2** 

	Permitted length						
	Total piping length	18K+18K	30m/98′	L+Max			
		24K+24K	50m/164'	(L1, L2)			
		30K+30K					
Piping length	(farthest distance from the line pipe branch)	15m/49′		L1, L2			
	(farthest distance from the line pipe branch)	10m/	/32.8′	L1-L2			
Drop height	Drop height between indoor and outdoor unit	20m/	′65.6′	H1			
neight	Drop height between two indoor units	0.5m	n/1.6′	H2			

#### Size of joint pipes for indoor unit

**Table 7.3** Size of joint pipes for 410A indoor unit

Capacity	Size of main pipe(mm)				
of indoor unit (A)	Gas side	Liquid side	Available branching pipe		
18K	Ф12.7(0.5")	Ф6.35(0.25")	CE-FQZHN-01C		
24K	Ф15.9(0.626")	Ф9.5(0.375")	CE-FQZHN-01C		
30K	Ф15.9(0.626")	Ф9.5(0.375")	CE-FQZHN-01C		

#### Size of joint pipes for outdoor unit

Base on the following tables, select the diameters of the outdoor unit connective pipes. In case of the main accessory pipe larger than the main pipe, take the larger one for the selection.

**Table 7.4** Size of joint pipes for 410A outdoor unit

Model	the size of main pipe(mm)						
		Liquid side	The 1st branching pipe				
36K	Ф19(0.75")	Ф9.5(0.375")	CE-FQZHN-01C				
60K	Ф19(0.75")	Ф9.5(0.375")	CE-FQZHN-01C				
72K	Ф19(0.75")	Ф9.5(0.375")	CE-FQZHN-01C				

#### **Refrigerant Piping Connection Instructions**

## **O** CAUTION

- The branching pipe must be installed horizontally. An angle of more than 10° may cause malfunction.
- <u>DO NO</u>Tinstall the connecting pipe until both indoor and outdoor units have been installed.
- Insulate both the gas and liquid piping to prevent water leakage.

#### Step1: Cut pipes

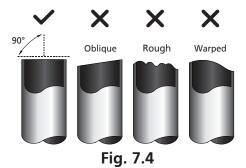
When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

- 1. Measure the distance between the indoor and outdoor units.
- 2. Using a pipe cutter, cut the pipe a little longer than the measured distance.

## CAUTION

**DO NOT** deform pipe while cutting. Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

1. Make sure that the pipe is cut at a perfect 90° angle. Refer to Fig. 7.4 for examples of bad cuts



Step2: Remove burrs.

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

- 1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
- 2. Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.

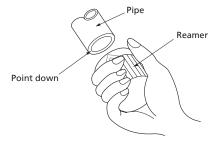


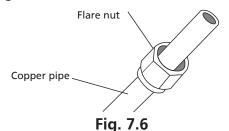
Fig. 7.5



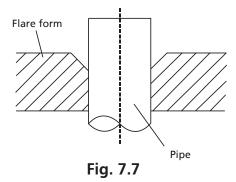
#### Step 3: Flare pipe ends

Proper flaring is essential to achieve an airtight seal.

- 1. After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
- 2. Sheath the pipe with insulating material.
- 3. Place flare nuts on both ends of pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring. See Fig. 7.6



- 4. Remove PVC tape from ends of pipe when ready to perform flaring work.
- 5. Clamp flare form on the end of the pipe. The end of the pipe must extend beyond the flare form.



- 6. Place flaring tool onto the form.
- 7. Turn the handle of the flaring tool clockwise until the pipe is fully flared. Flare the pipe in accordance with the dimensions shown in table 7.5.

#### Table 7.5: PIPING EXTENSION BEYOND FLARE FORM

Pipe gauge	Tightening torque	Flare dimension (A) (Unit: mm/Inch)		Flare shape
		Min.	Max.	
Ø 6.4	18-20 N.m (183-204 kgf.cm)	8.4/0.33	8.7/0.34	90°±4
Ø 9.5	25-26 N.m (255-265 kgf.cm)	13.2/0.52	13.5/0.53	A
Ø 12.7	35-36 N.m (357-367 kgf.cm)	16.2/0.64	16.5/0.65	R0.4~0.8
Ø 15.9	45-47 N.m (459-480 kgf.cm)	19.2/0.76	19.7/0.78	Fig. 7.8
Ø 19.1	65-67 N.m (663-683 kgf.cm)	23.2/0.91	23.7/0.93	119.7.0
Ø 22	75-85N.m (765-867 kgf.cm)	26.4/1.04	26.9/1.06	

8. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

#### **Step 4: Connect pipes**

Connect the copper pipes to the indoor unit first, then connect it to the outdoor unit. You should first connect the low-pressure pipe, then the highpressure pipe.

- 1. When connecting the clare nuts, apply a thin coat of refrigeration oil to the flared ends of the pipes.
- 2. Align the center of the two pipes that you will connect.

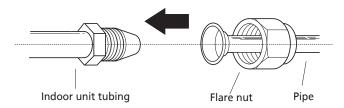


Fig. 7.9

- 3. Tighten the flare nut as tightly as possible by hand.
- 4. Using a spanner, grip the nut on the unit tubing.
- 5. While firmly gripping the nut, use a torque wrench to tighten the flare nut according to the torque values in table 7.5.

**NOTE:** Use both a spanner and a torque wrench when connecting or disconnecting pipes to/from the unit.

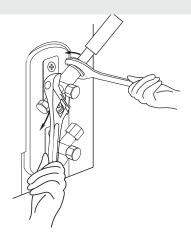


Fig. 7.10

## CAUTION

- Ensure to wrap insulation around the piping. Direct contact with the bare piping may result in burns or frostbite.
- Make sure the pipe is properly connected.
   Over tightening may damage the bell mouth and under tightening may lead to leakage.

#### NOTE ON MINIMUM BEND RADIUS

Carefully bend the tubing in the middle according to the diagram below. <u>DO NOT</u> bend the tubing more than 90° or more than 3 times.

Bend the pipe with thumb

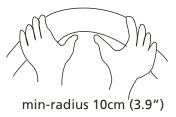


Fig. 7.11

6. After connecting the copper pipes to the indoor unit, wrap the power cable, signal cable and the piping together with binding tape.

**NOTE: DO NOT** intertwine signal cable with other wires. While bundling these items together, do not intertwine or cross the signal cable with any other wiring.

- 7. Thread this pipeline through the wall and connect it to the outdoor unit.
- 8. Insulate all the piping, including the valves of the outdoor unit.
- 9. Open the stop valves of the outdoor unit to start the flow of the refrigerant between the indoor and outdoor unit.

## **Q** CAUTION

Check to make sure there is no refrigerant leak after completing the installation work. If there is a refrigerant leak, ventilate the area immediately and evacuate the system (refer to the Air Evacuation section of this manual).

## Wiring

#### **Safety Precautions**

## **MARNING**

- Disconnect the power supply before working on the unit.
- All wiring must be performed according to local and national regulations.
- Wiring must be done by a qualified technician. Improper connections may cause electrical malfunction, injury, or fire.
- An independent circuit and single outlet must be used for this unit.
   DO NOT plug another appliance or charger into the same outlet. If the cannot handle the load or there is a defect in the wiring, it can lead to shock, fire, and unit
- Connect the power cable to the terminals and fasten it with a clamp. An insecure connection may cause fire.

and property damage.

- Make sure that all wiring is done correctly and the control board cover is properly installed. Failure to do so can cause overheating at the connection points, fire, and electrical shock.
- Ensure that main power supply connection is made through a switch that disconnects all poles, with contact gap of at least 3mm (0.118").
- **DO NOT** modify the length of the power cord or use an extension cord.

To prevent distortion when the compressor starts (you can find the unit's power information on the rating sticker):

- The unit must be connected to the main outlet. Normally, the power supply must have a impedance of 32 ohms.
- No other equipment should be connected to the same power circuit.

#### TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's printed circuit board (PCB) is designed with a fuse that provides overcurrent protection. The specifications of the fuse are printed on the circuit board, examples of such are T5A/250VAC and T10A/250VAC.

#### **Outdoor Unit Wiring**

## **WARNING**

Before performing any electrical or wiring work, turn off the main power to the system.

- 1. Prepare the cable for connection
  - a. You must first choose the right cable size. Be sure to use H07RN-F cables.

## Table 8.1: Minimum Cross-Sectional Area of Power and Signal Cables in North America

Rated Current of Appliance (A)	AWG
≤7	18
7 - 13	16
13 - 18	14
18 - 25	12
25 - 30	10

## CAUTION

- Connect the outdoor wires before connecting the indoor wires.
- Make sure you ground the unit. The grounding wire should be located away from gas pipes, water pipes, lightning rods, telephone wires or other grounding wires. Improper grounding may cause electrical shock
- **DO NOT** connect the unit to the power source until all wiring and piping is completed.
- Make sure that you do not cross your electrical wiring with your signal wiring.
   This may cause distortion and interference.

**Table 8.2: Other World Regions** 

Rated Current of Appliance (A)	Nominal Cross-Sectional Area (mm²)					
≤ 6	0.75					
6 - 10	1					
10 - 16	1.5					
16 - 25	2.5					
25- 32	4					
32 - 45	6					

- b. Using wire strippers, strip the rubber jacket from both ends of the signal cable to reveal approximately 15cm (5.9") of wire.
- c. Strip the insulation from the ends.
- d. Using a wire crimper, crimp u-lugs on the ends.

**NOTE:** When connecting the wires, strictly follow the wiring diagram found inside the electrical box cover.

2. Remove the electric cover of the outdoor unit. If there is no cover on the outdoor unit, take off the bolts from the maintenance board and remove the protection board. (See Fig. 8.1, 8.2)

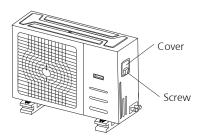


Fig. 8.1

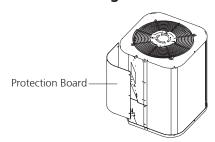


Fig. 8.2

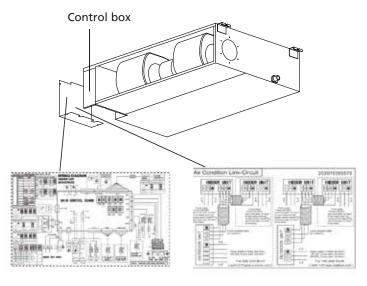
- 3. Connect the u-lugs to the terminals Match the wire colors/labels with the labels on the terminal block, Firmly screw the u-lug of each wire to its corresponding terminal.
- 4. Clamp down the cable with the cable clamp.
- 5. Insulate unused wires with electrical tape. Keep them away from any electrical or metal parts.
- 6. Reinstall the cover of the electric control box.

#### **Indoor Unit Wiring**

- 1. Prepare the cable for connection
  - a. Using wire strippers, strip the rubber jacket from both ends of the signal cable to reveal about 15cm (5.9") of the wire.
  - b. Strip the insulation from the ends of the wires.
  - c. Using a wire crimper, crimp the u-lugs to the ends of the wires.
- 2. Remove the cover of the electric control box on your indoor unit.
- 3. Connect the u-lugs to the terminals.

  Match the wire colors/labels with the labels on the terminal block, Firmly screw the u-lug of each wire to its corresponding terminal.

  Refer to the Serial Number and Wiring Diagram located on the cover of the electric control box.

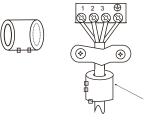


Wiring diagram

Connective wiring diagram

Fig. 8.3

**Magnetic ring**(if supplied and packed with the accessories)



Pass the belt through the hole of the Magnetic ring to fix it on the cable

Fig. 8.4

## **BGH**

## **Q** CAUTION

- While connecting the wires, please strictly follow the wiring diagram.
- The refrigerant circuit can become very hot. Keep the interconnection cable away from the copper tube.
- 4. Clamp down the cable with the cable clamp. The cable must not be loose or pull on the u-lugs.
- 5. Reattach the electric box cover.

## Using the wire controller to set external static pressure (some models)

- You can use the unit's automatic airflow adjustment function to set external static pressure.
- Automatic airflow adjustment is the volume of blow-off air that has been automatically adjusted to the quantity rated.
- 1. Make sure the test run is done with a dry coil. If the coil is not dry, run the unit for 2 hours in FAN ONLY mode to dry the coil.
- 2. Check that both power supply wiring and duct installation have been completed Check that any closing dampers are open. Check that the air filter is properly attached to the air suction side passage of the unit.
- 3. If there is more than one air inlet and outlet, adjust the dampers so that the airflow rate of each air inlet and outlet conforms with the designed airflow rate. Make sure the unit is in FAN ONLY mode. Press and set the airflow adjustment button on the remote control to change the airflow rate from H or L.
- 4. Set the parameters for automatic airflow adjustment. When the air conditioning unit is off, perform the following steps:
  - Press"COPY".
  - Press "+" or "-" to select the AF.

## **-**[]-[2-[26-[3-[4-58-[6-

- Press "CONFIRM". The air conditioning unit will then start the fan for airflow automatic adjustment.

ON will flash during when the fan is on during automatic airflow adjustment.



## CAUTION

• **DO NOT** adjust the dampers when automatic airflow adjustment is active.

After 3 to 6 minutes, the air conditioning unit stops operating once automatic airflow adjustment has finished.

## CAUTION

- If there is no change after airflow adjustment in the ventilation paths, be sure to reset automatic airflow adjustment.
- If there is no change to ventilation paths after airflow adjustment, contact your dealer, especially if this occurs after testing the outdoor unit or if the unit has been moved to a different location.
- Do not use automatic airflow adjustment with remote control, if you are using booster fans, outdoor air processing unit, or a HRV via duct.
- If the ventilation paths have been changed, reset airflow automatic adjustment as described from step 3 onwards.

### **Power Specifications**

**NOTE:** Electric auxiliary heating type circuit breaker/fuse need to add more than 10 A.

### **Indoor Power Supply Specifications**

MODE	L(Btu/h)	≤18K	19K~24K	25K~36K	37K~60K	61K~72K
POWER	PHASE	1 Phase	1 Phase	1 Phase	1 Phase	1 Phase
	VOLT	208-240V	208-240V	208-240V	208-240V	208-240V
	T BREAKER/ SE(A)	25/20	32/25	50/40	70/55	70/60

MOI	DEL(Btu/h)	≤ <b>36K</b>	37K~72K	≤ <b>36K</b>	37K~72K
	PHASE	3 Phase	3 Phase	3 Phase	3 Phase
POWER	VOLT	380-420V	380-420V	208-240V	208-240V
CIRCUIT E	BREAKER/FUSE(A)	25/20	32/25	32/25	45/35

## **Outdoor Power Supply Specifications**

MODE	L(Btu/h)	≤18K	19K~24K	25K~36K	37K~60K	61K~72K
	PHASE	1 Phase	1 Phase	1 Phase	3 Phase	3 Phase
POWER	VOLT	208-240V	208-240V	208-240V	208-240V	208-240V
	T BREAKER/ SE(A)	25/20	32/25	50/40	70/55	70/60

MOI	DEL(Btu/h)	≤ <b>36K</b>	37K~72K	≤ <b>36K</b>	37K~72K
	PHASE	3 Phase	3 Phase	3 Phase	3 Phase
POWER	VOLT	380-420V	380-420V	208-240V	208-240V
CIRCUIT E	BREAKER/FUSE(A)	25/20	32/25	32/25	45/35

#### **Independent Power Supply Specifications**

MODEL(	Btu/h)	≤18K	19K~24K	25K~36K	37K~60K	61K~72K
POWER	PHASE	1 Phase	1 Phase	1 Phase	1 Phase	1 Phase
(indoor)	VOLT	208-240V	208-240V	208-240V	208-240V	208-240V
	BREAKER/ E(A)	15/10	15/10	15/10	15/10	15/10
POWER	PHASE	1 Phase	1 Phase	1 Phase	3 Phase	3 Phase
(outdoor)	VOLT	208-240V	208-240V	208-240V	208-240V	208-240V
	BREAKER/ E(A)	25/20	32/25	50/40	70/55	70/60



MODEL(Btu/h)		≤ <b>36K</b>	37K~72K	≤ <b>36K</b>	37K~72K
POWER	PHASE	1 Phase	1 Phase	1 Phase	1 Phase
(indoor)	VOLT	208-240V	208-240V	208-240V	208-240V
CIRCUIT BR	CIRCUIT BREAKER/FUSE(A)		15/10	15/10	15/10
POWER	PHASE	3 Phase	3 Phase	3 Phase	3 Phase
(outdoor)	VOLT	380-420V	380-420V	208-240V	208-240V
CIRCUIT BREAKER/FUSE(A)		25/20	32/25	32/25	45/35

## **Inverter Type A/C Power Specifications**

MODEL(	Btu/h)	≤18K	19K~24K	25K~36K	37K~60K	61K~72K
POWER	PHASE	1 Phase	1 Phase	1 Phase	1 Phase	1 Phase
(indoor)	VOLT	220-240V	220-240V	220-240V	220-240V	220-240V
CIRCUIT FUS	BREAKER/ E(A)	15/10	15/10	15/10	15/10	15/10
POWER	PHASE	1 Phase	1 Phase	1 Phase	3 Phase	3 Phase
(outdoor)	VOLT	208-240V	208-240V	208-240V	208-240V	208-240V
CIRCUIT FUS	BREAKER/ E(A)	25/20	25/20	40/30	50/40	50/40

MODEL(Btu/h)		≤ <b>36K</b>	37K~72K	≤ <b>36K</b>	37K~72K
POWER (indoor) PHASE 1 Phase 220-240V	PHASE	1 Phase	1 Phase	1 Phase	1 Phase
	220-240V	220-240V	220-240V		
CIRCUIT BR	CIRCUIT BREAKER/FUSE(A)		15/10	15/10	15/10
POWER	PHASE	3 Phase	3 Phase	3 Phase	3 Phase
(outdoor)	VOLT	380-420V	380-420V	208-240V	208-240V
CIRCUIT BREAKER/FUSE(A)		25/20	32/25	32/25	40/30

Air Evacuation

#### **Safety Precautions**

## CAUTION

- Use a vacuum pump with a gauge reading lower than -0.1MPa and an air discharge capacity above 40L/min.
- The outdoor unit does not need to be vacuumed. <u>DO NOT</u> open the outdoor unit's gas and liquid stop valves.
- Ensure that the Compound Meter reads

   -0.1MPa or below after 2 hours. If after three hours the gauge reading is still above
   -0.1MPa, check if there is a gas leak or water inside the pipe. If there is no leak, perform another evacuation for 1 or 2 hours.
- **DO NOT** use refrigerant gas to evacuate the system.

#### **Evacuation Instructions**

Before using a manifold gauge and a vacuum pump, read their operation manuals to make sure you know how to use them properly.

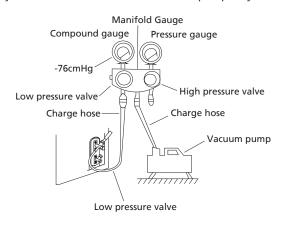


Fig. 9.1

- 1. Connect the manifold gauge's charge hose to the service port on the outdoor unit's low pressure valve.
- 2. Connect the manifold gauge's charge hose from the to the vacuum pump.
- 3. Open the Low Pressure side of the manifold gauge. Keep the High Pressure side closed.

- 4. Turn on the vacuum pump to evacuate the system.
- 5. Run the vacuum for at least 15 minutes, or until the Compound Meter reads -76cmHG (-1x105Pa).
- 6. Close the manifold gauge's Low Pressure valve and turn off the vacuum pump.
- 7. Wait for 5 minutes, then check that there has been no change in system pressure.

**NOTE:** If there is no change in system pressure, unscrew the cap from the packed valve (high pressure valve). If there is a change in system pressure, there may be a gas leak.

8. Insert hexagonal wrench into the packed valve (high pressure valve) and open the valve by turning the wrench 1/4 counterclockwise. Listen for gas to exit the system, then close the valve after 5 seconds.

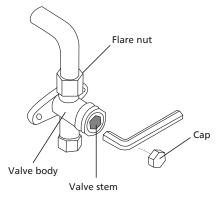


Fig. 9.2

- 9. Watch the Pressure Gauge for one minute to make sure that there is no change in pressure. It should read slightly higher than the atmospheric pressure.
- 10Remove the charge hose from the service port.11Using hexagonal wrench, fully open both the high pressure and low pressure valves.

#### **OPEN VALVE STEMS GENTLY**

When opening the valve stems, turn the hexagonal wrench until it hits against the stopper. **DO NOT** try to force the valve to open further.

12. Tighten valve caps by hand, then tighten it using the proper tool.



#### **Note On Adding Refrigerant**

## CAUTION

- Refrigerant charging must be performed after wiring, vacuuming, and the leak testing.
- **DO NOT** exceed the maximum allowable quantity of refrigerant or overcharge the system. Doing so can damage the unit or impact it's functioning.
- Charging with unsuitable substances may cause explosions or accidents. Ensure that the appropriate refrigerant is used.
- Refrigerant containers must be opened slowly. Always use protective gear when charging the system.
- **DO NOT** mix refrigerants types.

Some systems require additional charging depending on pipe lengths. The standard pipe length varies according to local regulations. For example, in North America, the standard pipe length is 7.5m (25') In other areas, the standard pipe length is 5m (16'). The additional refrigerant to be charged can be calculated using the following formula:

#### **Liquid Side Diameter**

	ф6.35(1/4")	ф9.52(3/8")	ф12.7(1/2")	
R410A: (orifice tube in the indoor unit):	(Total pipe length - standard pipe length) x30g(0.32oZ)/m(ft) (Total pipe length - standard pipe length) x65g(0.69oZ)/m(ft)		(Total pipe length - standard pipe length) x115g(1.23oZ)/m(ft)	
R410A: (orifice tube in the outdoor unit):	(Total pipe length - standard pipe length) x15g(0.16oZ)/m(ft)	(Total pipe length - standard pipe length) x30g(0.32oZ)/m(ft)	(Total pipe length - standard pipe length) x65g(0.69oZ)/m(ft)	

## Test Run

#### **Before Test Run**

A test run must be performed after the entire system has been completely installed. Confirm the following points before performing the test:

- a) Indoor and outdoor units are properly installed.
- b) Piping and wiring are properly connected.
- c) No obstacles near the inlet and outlet of the unit that might cause poor performance or product malfunction.
- d) Refrigeration system does not leak.
- e) Drainage system is unimpeded and draining to a safe location.
- f) Heating insulation is properly installed.
- g) Grounding wires are properly connected.
- h) Length of the piping and additional refrigerant stow capacity have been recorded.
- i) Power voltage is the correct voltage for the air conditioner.

## **A** CAUTION

Failure to perform the test run may result in unit damage, property damage or personal injury.

#### **Test Run Instructions**

- 1. Open both the liquid and gas stop valves.
- 2. Turn on the main power switch and allow the unit to warm up.
- 3. Set the air conditioner to COOL mode.
- 4. For the Indoor Unit
  - a. Ensure the remote control and its buttons work properly.
  - b. Ensure the louvers move properly and can be changed using the remote control.
  - c. Double check to see if the room temperature is registered correctly.
  - d. Ensure the indicators on the remote control and the display panel on the indoor unit work properly.
  - e. Ensure the manual buttons on the indoor unit works properly.

- f. Check to see that the drainage system is unimpeded and draining smoothly.
- g. Ensure there is no vibration or abnormal noise during operation.
- 5. For the Outdoor Unit
  - a. Check to see if the refrigeration system is leaking.
  - b. Make sure there is no vibration or abnormal noise during operation.
  - c. Ensure the wind, noise, and water generated by the unit do not disturb your neighbors or pose a safety hazard.
- 6. Drainage Test
  - a. Ensure the drainpipe flows smoothly. New buildings should perform this test before finishing the ceiling.
  - b. Remove the test cover. Add 2,000ml of water to the tank through the attached tube.
  - c. Turn on the main power switch and run the air conditioner in COOL mode.
  - d. Listen to the sound of the drain pump to see if it makes any unusual noises.
  - e. Check to see that the water is discharged. It may take up to one minute before the unit begins to drain depending on the drainpipe.
  - f. Make sure that there are no leaks in any of the piping.
  - g. Stop the air conditioner. Turn off the main power switch and reinstall the test cover.

**NOTE:** If the unit malfunctions or does not operate according to your expectations, please refer to the Troubleshooting section of the Owner's Manual before calling customer service.

## Impedance Information (Applicable to Middle East Countries only)

11

#### NOTE:

To be in compliance with EN61000-3-11, the product MTI-48HWN1-R shall be connected only to a supply of the system impedance:  $|Zsys| = 0.267802236 \Omega$  or less. Before connecting the product to public power network, please consult your local power supply authority to ensure the power network meet above requirement.

To be in compliance with EN61000-3-11, the product MTI-60HWN1-R shall be connected only to a supply of the system impedance:  $|Zsys|=0.214 \Omega$  or less. Before connecting the product to public power network, please consult your local power supply authority to ensure the power network meet above requirement.

To be in compliance with EN61000-3-11, the product MTIT4-36CWN1-QC5 (Indoor Unit: MTIT4-36CWN1-QC5, Outdoor Unit:MOT4DU-36CN1-QC5)shall be connected only to a supply of the system impedance:  $|Zsys| = 0.021893 \,\Omega$  or less. Before connecting the product to public power network, please consult your local power supply authority to ensure the power network meet above requirement.

To be in compliance with EN61000-3-11, the product MTIT4-36CWN1-QC5 (Indoor Unit: MTIT4-36CWN1-QC5, Outdoor Unit:MOT4V-36CN1-QC5 )shall be connected only to a supply of the system impedance:  $|Zsys| = 0.024 \Omega$  or less. Before connecting the product to public power network, please consult your local power supply authority to ensure the power network meet above requirement.

To be in compliance with EN61000-3-11, the product MTIT-32CWN1-QC5 shall be connected only to a supply of the system impedance:  $|Zsys| = 0.083964 \,\Omega$  or less. Before connecting the product to public power network, please consult your local power supply authority to ensure the power network meet above requirement.

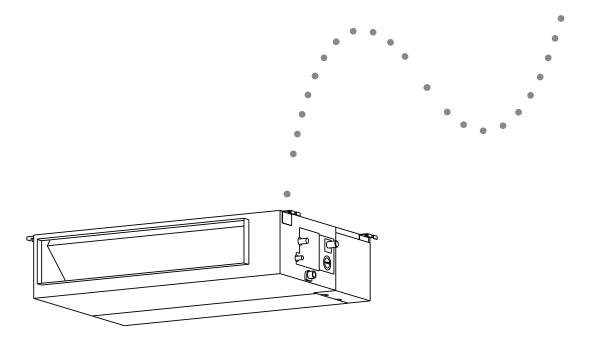
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## **Safety Precautions**

1

Thank you for purchasing this air conditioner. This manual will provide you with information on how to operate, maintain, and troubleshoot your air conditioner. Following the instructions will ensure the proper function and extended lifespan of your unit.

#### Please pay attention to the following signs:



Failure to observe a warning may result in death. The appliance must be installed in accordance with national regulations.



Failure to observe a caution may result in injury or equipment damage.

#### **WARNING**

- Ask an authorized dealer to install this air conditioner. Inappropriate installation may cause water leakage, electric shock, or fire.
- The warranty will be voided if the unit is not installed by professionals.
- If abnormal situation arises (like burning smell), turn off the power supply and call your dealer for instructions to avoid electric shock, fire or injury.
- **DO NOT** let the indoor unit or the remote control get wet. It may cause electric shock or fire
- **DO NOT** insert fingers, rods or other objects into the air inlet or outlet. This may cause injury, since the fan may be rotating at high speeds.
- **DO NOT** use a flammable spray such as hair spray, lacquer or paint near the unit. This may cause fire or combustion.

## **O** CAUTION

- DO NOT touch the air outlet while the swing
   □ap is in motion. Fingers might get caught
   or the unit may break down.
- **<u>DO NOT</u>** inspect the unit by yourself. Ask an authorized dealer to perform the inspection.
- To prevent product deterioration, do not use the air conditioner for preservation purposes (storage of food, plants, animals, works of art, etc.).
- **DO NOT** touch the evaporator coils inside the indoor unit. The evaporator coils are sharp and may cause injury.

- **DO NOT** operate the air conditioner with wet hands. It may cause electric shock.
- **DO NOT** place items that might be affected by moisture damage under the indoor unit. Condensation can occur at a relative humidity of 80%.
- **DO NOT** expose heat-producing appliances to cold air or place them under the indoor unit. This may cause incomplete combustion or deformation of the unit due to the heat.
- After long periods of usage, check the indoor unit to see if anything is damaged. If the indoor unit is damaged, it may fall and cause injury.
- If the air conditioner is used together with other heating devices, thoroughly ventilate the room to avoid oxygen deficiency.
- **DO NOT** climb onto or place objects on top of the outdoor unit.
- **DO NOT** operate the air conditioner when using fumigant insecticides. The chemicals may become layered with the unit and endanger those who are hypersensitive to chemicals.
- <u>DO NOT</u> let children play with the air conditioner.
- The air conditioner can be used by children aged 8 years and older and people with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given instruction on how to properly and safely operate the system.
- **DO NOT** operate the air conditioner in a wet room (e.g. bathroom or laundry room). This can cause electrical shock and cause the product to deteriorate.

## **Indoor Unit Parts And Major Functions**

2

#### **Unit Parts**

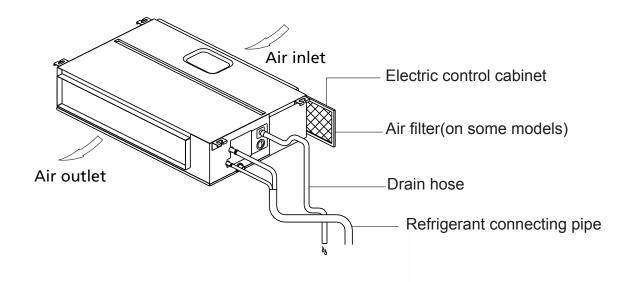


Fig. 2.1

#### **Operating Conditions**

Use the system under the following temperatures for safe and effective operation. If the air conditioner is used under different conditions, it may malfunction or become less efficient.

	COOL Mode	HEAT mode	DRY mode
Indoor Temperature	17°-32°C (62°-90°F)	O°-30°C (32°-86°F)	17°-32°C (62°-90°F)
Outdoor Temperature	18°-43°C (64°-109°F)		18°-43°C (64°-109°F)
	-7°-43°C (19°-109°F) (low temperature cooling models)	-7°-24°C (19°-75°F)	18°-54°C (64°-129°F)
	18°-54°C (64°-129°F) (For special tropical models)		(For special tropical models)

#### **Features**

#### **Default Setting**

When the air conditioner restarts after a power failure, it will default to the factory settings (AUTO mode, AUTO fan, 24°C (76°F)). This may cause inconsistencies on the remote control and unit panel. Use your remote control to update the status.

#### **Auto-Restart (some models)**

In case of power failure, the system will immediately stop. When power returns, the Operation light on the indoor unit will flash. To restart the unit, press the **ON/OFF** button on the remote control. If the system has an auto restart function, the unit will restart using the same settings.

#### **Louver Angle Memory Function (Optional)**

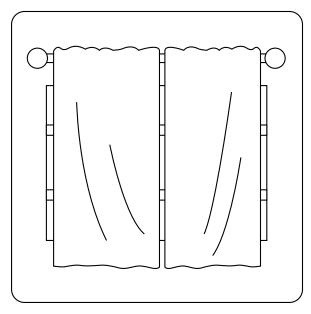
Some models are designed with a louver angle memory function. When the unit restarts after a power failure, the angle of the horizontal louvers will automatically return to the previous position. The angle of the horizontal louver should not be set too small as condensation may form and drip into the machine. To reset the louver, press the manual button, which will reset the horizontal louver settings.

## Refrigerant Leak Detection System (some models)

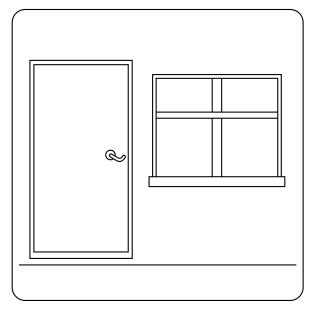
In the event of a refrigerant leak, the LCD screen will display "EC" and the LED indicator light will flash

#### **Energy Saving Tips**

- **DO NOT** set the unit to excessive temperature levels.
- While cooling, close the curtains to avoid direct sunlight.
- Doors and windows should be kept closed to keep cool or warm air in the room.
- **DO NOT** place objects near the air inlet and outlet of the unit.
- Set a timer and use the built-in SLEEP/ECONOMY mode if applicable.
- If you don't plan to use the unit for a long time, remove the batteries from the remote control.
- Clean the air filter every two weeks.
- Adjust louvers properly and avoid direct airflow.



Closing curtains during heating also helps keep the heat in



Doors and windows should be kept closed

3

This display panel on the indoor unit can be used to operate the unit in case the remote control has been misplaced or is out of batteries.

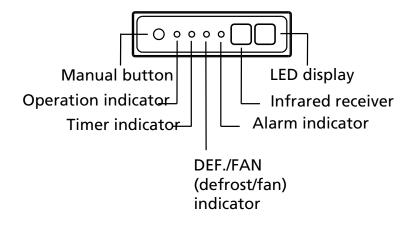


Fig. 3.1

- MANUAL button: This button selects the mode in the following order: AUTO, FORCED COOL, OFF.
- **FORCED COOL mode:** In FORCED COOL mode, the Operation light flashes. The system will then turn to AUTO after it has cooled with a high wind speed for 30 minutes. The remote control will be disabled during this operation.
- **OFF mode:** When the panel is turned OFF, the unit turns off and the remote control is re-enabled.

#### **Care And Maintenance**

4

#### **Safety Precautions**

- Contact an authorized service technician for repair or maintenance. Improper repair and maintenance may cause water leakage, electrical shock, or fire, and may void your warranty.
- **<u>DO NOT</u>** substitute a blown fuse with a higher or lower amperage rating fuse, as this may cause circuit damage or an electrical fire.
- Make sure the drain hose is set up according to the instructions. Failure to do so could cause leakage and result in personal property damage, fire and electric shock.
- Make sure that all wires are connected properly. Failure to connect wires according to instructions can result in electrical shock or fire.

#### **Unit Maintenance**

## BEFORE CLEANING OR MAINTENANCE

- Always turn off your air conditioning system and disconnect the power supply before cleaning or maintenance.
- **DO NOT** use chemicals or chemically treated cloths to clean the unit.
- **DO NOT** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **DO NOT** wash the unit under running water. Doing so creates an electrical hazard.
- **DO NOT** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to become deformed or discolored.
- Clean the unit using a damp, lint-free cloth and neutral detergent. Dry the unit with a dry, lint-free cloth.

#### **How To Clean The Air Filter**

The filter prevents dust and other particles from entering the indoor unit. Dust buildup can reduce the efficiency of the air conditioner. For optimum efficiency, clean the air filter every two weeks or more frequently if you live in a dusty area. Replace the filter with a new one if it's heavily clogged and cannot be cleaned.

## WARNING: DO NOT REMOVE OR CLEAN THE FILTER BY YOURSELF

Removing and cleaning the filter can be dangerous. Removal and maintenance must be performed by a certified technician.

**NOTE:** In households with animals, you will have to periodically wipe down the grille to prevent animal hair blocking airflow.

1. If the unit you purchased is a rear ventilated one, take off the filter in the directions indicated by the arrows in the following diagram.

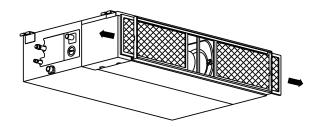


Fig. 4.1

2. If the unit you purchased is a descensional ventilated model, take off the filter in the directions indicated by the arrows in the following diagram.

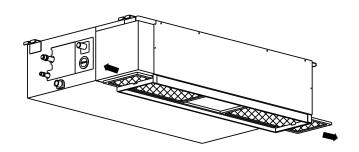


Fig. 4.2



- 3. Remove the air filter.
- 4. Clean the air filter by vacuuming the surface or washing it in warm water with mild detergent.
  - A. If using a vacuum cleaner, the inlet side should face the vacuum.

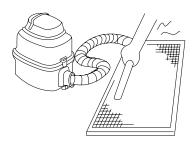


Fig. 4.3

B. If using water, the inlet side should face down and away from the water stream.

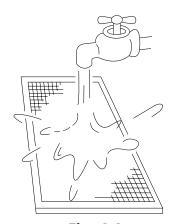


Fig. 4.4

- 5. Rinse the filter with clean water and allow it to air-dry. **DO NOT** let the filter dry in direct sunlight.
- 6. Reinstall the filter.

#### **Repairing Refrigerant Leaks**

## A

#### **WARNING**

- If the refrigerant leaks, turn off the air conditioner and any combustible heating devices, ventilate the room and call your dealer immediately. Refrigerant is both toxic and flammable. <u>DO NOT</u> use the air conditioner until the leak is repaired.
- When the air conditioner is installed in a small room, measures must be taken to prevent the refrigerant concentration from exceeding the safety limit in the event of refrigerant leakage. Concentrated refrigerant causes a severe health and safety threat.

## Refrigerant Leak Detection System (some models)

 In the event of a refrigerant leak, the LCD screen will display "EC" and the LED indicator light will flash.

#### **Preparation For Periods Of Non-Use**

#### **Maintenance after Extended Non-Use**

- 1. Remove any obstacles blocking the vents of both the indoor and outdoor units.
- 2. Clean the air filter and the front grille of the indoor unit. Reinstall the clean, dry air filter in its original position.
- 3. Turn on the main power switch at least 12 hours prior to operating the unit.

#### Storing the Unit While Not In Use

- 1. Run the appliance on FAN mode for 12 hours in a warm room to dry it and prevent mold.
- 2. Turn off the appliance and unplug it.
- 3. Clean the air filter according to the instructions in the previous section. Reinstall the clean, dry filter before storing.
- 4. Remove the batteries from the remote control.

## **Troubleshooting**



## CAUTIONS

If one of the following conditions occurs, switch off the power supply immediately and contact your dealer for further assistance.

- The operation light continues to flash rapidly after the unit has been restarted.
- The remote control buttons do not work.
- The unit continually trips fuses or circuit breakers.
- A foreign object or water enters the air conditioner.
- Other abnormal situations.

#### **Common Problems**

The following symptoms are not a malfunction and in most situations will not require repairs.

Problem	Possible Causes
Unit does not	The unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.
turn on when pressing ON/ OFF button	Cooling and Heating Models: If the Operation light and PRE-DEF (Pre-heating/Defrost) indicators are lit up, the outdoor temperature is too cold and the unit's anti-cold wind is activated in order to defrost the unit.
	In Cooling-only Models: If the "Fan Only" indicator is lit up, the outdoor temperature is too cold and the unit's anti-freeze protection is activated in order to defrost the unit.
The unit changes from COOL mode to FAN mode	The unit changes its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating again.
	The set temperature has been reached, at which point the unit turns off the compressor. The unit will resume operating when the temperature fluctuates again.
The indoor unit emits white mist	In humid regions, a large temperature difference between the room's air and the conditioned air can cause white mist.
Both the indoor and outdoor units emit white mist	When the unit restarts in HEAT mode after defrosting, white mist may be emitted due to moisture generated from the defrosting process.
The indoor unit	A squeaking sound is heard when the system is OFF or in COOL mode. The noise is also heard when the drain pump (optional) is in operation.
makes noises	A squeaking sound may occur after running the unit in HEAT mode due to expansion and contraction of the unit's plastic parts.
Both the indoor	A low hissing sound may occur during operation. This is normal and is caused by refrigerant gas flowing through both the indoor and outdoor units.
unit and outdoor unit make noises	A low hissing sound may be heard when the system starts, has just stopped running or is defrosting. This noise is normal and is caused by the refrigerant gas stopping or changing direction.
The outdoor unit makes noises	The unit will make different sounds based on its current operating mode.



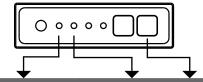
Problem	Possible Causes
Dust is emitted from either the indoor or outdoor unit	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.
The unit emits a bad odor	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operations.  The unit's filters have become moldy and should be cleaned.
The fan of the outdoor unit does not operate	During operation, the fan speed is controlled to optimize product operation.

## **Troubleshooting Tips**

When troubles occur, please check the following points before contacting a repair company.

Problem	Possible Causes	Solution
	Power failure	Wait for the power to be restored
The unit	The power switch is off	Turn on the power
is not	The fuse is burned out	Replace the fuse
working	Remote control batteries are dead	Replace the remote control batteries
	The unit's 3-minute protection has been activated	Wait three minutes after restarting the unit
	Temperature setting may be higher than the ambient room temperature	Lower the temperature setting
	The heat exchanger on the indoor or outdoor unit is dirty	Clean the affected heat exchanger
	The air filter is dirty	Remove the filter and clean it according to instructions
Poor cooling performance	The air inlet or outlet of either unit is blocked	Turn the unit off, remove the obstruction and turn it back on
	Doors and windows are open	Make sure that all doors and windows are closed while operating the unit
	Excessive heat is generated by sunlight	Close windows and curtains during periods of high heat or bright sunshine
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
	There's too much or too little refrigerant in the system	Check for leaks and recharge the system with refrigerant
The unit starts and stops frequently	There is air, incompressible gas or foreign material in the refrigeration system.	Evacuate and recharge the system with refrigerant
	System circuit is blocked	Determine which circuit is blocked and replace the malfunctioning piece of equipment
	The compressor is broken	Replace the compressor
	The voltage is too high or too low	Install a manostat to regulate the voltage
	The outdoor temperature is lower than 7°C (44.5°F)	Check for leaks and recharge the system with refrigerant
Poor heating performance	Cold air is entering through doors and windows	Make sure that all doors and windows are closed during use
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant

## **Error Codes**



Number	Cause	The number of flashes per second	Timer indicator	Error Code
1	Indoor EEPROM (Electrically Erasable Programmable Read-Only Memory) error	1	Off	E0
2	Indoor fan speed malfunction	4	Off	E3
3	Indoor room temperature sensor error	5	Off	EY
4	Evaporator coil temperature sensor error	6	Off	ES
5	Refrigerant leak detection system malfunction	7	Off	EC
6	Water level alarm malfunction	8	Off	EE
7	Outdoor condenser pipe sensor error	3	On	F2
8	Indoor unit communication malfunction	11	On	FR

Users in European Countries may be required to properly dispose of this unit. This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. **DO NOT** dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will take back the old appliance free of charge.
- The manufacturer will also take back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

**NOTE:** Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.

